

## Patient visits - Information for visitors

The corona pandemic makes some hygienic measures necessary when your relatives visit the KRH Clinic, which we would like to explain to you:

- Please do not visit us if you have had contact with a person who is ill or suspected of being ill with COVID-19 in the last 14 days. Also, you should not visit us if you yourself notice signs of illness such as fever, cough, shortness of breath, loss of smell and taste, or stomach and intestinal problems.
- We are obliged to document your contact details before each visit and to ask for possible complaints. This is already done at the entrance
- If symptoms are detected, it is not possible to visit your relative. For your own safety, we reserve the right to restrict visiting contacts with patients on our ward if this is necessary for reasons of hygiene or infection. We ask for your support and understanding.
- During your entire stay at the KRH-Klinikum you must wear a mouth and nose protector. You must bring this yourself. We recommend that you wear a disposable mouthguard.
- Please disinfect your hands before entering the ward / visiting room and after leaving.
- Please keep the required minimum distance of 1.5m - 2m when visiting. Physical contact with your relatives (hugging, kissing, shaking hands etc.) is not possible.
- As a precaution, we recommend regular airing during visiting hours. Better still, if the weather is suitable, you can tilt the window during your visit.
- Eating and drinking during the visit is not allowed. It is also not allowed to bring food with you. The bistros in the house are closed for visitors.
- Maximally one visitor per one patient a day may come into the hospital.
- In order to comply with the hygiene regulations, only one visitor may be present in each patient room. Should a fellow patient in the room already be in visiting contact, please make arrangements. It may also be possible for you to make your visit in the lounge or elsewhere outside the patient room. In this case, please also pay attention to the maximum number of people allowed in the lounge and the distance rule.
- Your visit ends after max. 45 minutes. Please make your way to the exit at the latest then. Visiting hours end at 7 pm (intensive care units at 6 pm).
- No doctor's consultations are possible during visiting hours.
- Please carry the visitor's pass issued to you at the entrance with you. Please hand it in at the exit when leaving the clinic.

Please comply with the necessary measures! Should you have any questions, our staff will be happy to answer them.

The clinic management