

The corona pandemic makes some hygienic measures necessary when your relatives visit the KRH Clinic, which we would like to explain to you:

- The visitor can visit the patient once a day for a maximum time of 60 minutes. Other visitors are generally not allowed to visit.
- In order to visit, you must meet one of the following requirements:
 - fully vaccinated (15 days after the second vaccination). Proof via vaccination card or recognized digital vaccination certificate.
 - negative test result (PCR or antigen test) from one of the recognized test centers (not older than 24h). Proof of certification from the test center or entry in the Corona Warn App.
 - have recovered from a corona infection in the last six months. Proof of medical certificate.
 - recovered from a corona infection for more than 6 months and subsequently vaccinated once (15 days after vaccination date). Proof of medical certificate and vaccination card/recognized digital vaccination certificate.
- Please do not visit us if you have had contact with someone who is sick with COVID-19 or who is suspected of getting down with it in the last 14 days. You should also not come for visit under any circumstances if you yourself notice symptoms such as fever, cough, shortness of breath, loss of smell and taste, and stomach and intestinal problems.
- Before each visit, we are obligated to record your contact information, verify eligibility based on vaccination, testing, or recovery status, and inquire about any possible complaints. This is already done at the entrance. Please show proof without being asked and hand over the completed and signed Registration Form.
- If you show any symptoms, it is not possible to visit your relative. For your own safety, we reserve the right to restrict visiting contacts with patients in our ward, if this is necessary for hygienic or inflectional reasons. We ask for your support and understanding.
- You must wear mouth and nose protection during your entire stay at the KRH Clinic. You have to bring this yourself. Please disinfect your hands before entering the ward/visitor's room and after leaving.
- Please speak to our staff on the ward to announce your visit.
- Please keep the required minimum distance of 1,5 m - 2 m when visiting. Physical contact with your relatives (hugging, kissing, shaking hands, etc.) is not allowed.
- As a precautionary measure, we recommend regular ventilation during visiting hours. Even better, if the weather permits, you can tilt the window during your visit.
- Eating and drinking during the visit are not allowed. No food may be also allowed to bring along. The bistros in the house are closed to visitors.
- In order to comply with hygiene regulations, only one visitor may be present in each patient room. If a fellow patient already has a visitor in the room, please agree this with you. It may also be possible for you to attend your visit in the common room or elsewhere outside of the patient room. In this case, please also pay attention to the max. permitted number of people in the common room and the distance rule.
- Your visiting time ends after max. 60 minutes. Please make your way to the exit by then at the latest. General visiting hours start at 2 p.m. and end at 7 p.m. (intensive care wards 4 p.m. to 6 p.m.).
- During the visiting hours, doctor's consultations are not possible; these are made by telephone.

Please strictly adhere to the necessary measures! If you have any questions, our employees would enjoy to answer them.

The clinic board

**Information on the collection of your personal data
in accordance with Art. 13 and Art. 14 GDPR**

Dear Patient,
Dear Visitor,

We process your personal data with regard to visits to our hospital exclusively with the visitor card and within the visit lists in accordance with the Lower Saxony coronavirus regulations. The purpose of the processing is to enforce our regulations on visits, which are intended to prevent further infections with the Sars-CoV2 virus. The legal basis for data processing is Art. 9 (2) lit. i GDPR (processing for the reasons of public interest with regard to protection against serious cross-border health risks) in connection with our house rules. The recipients of the personal data are exclusively the employees of the Klinikum Region Hannover GmbH, its subsidiaries, and the commissioned guard and security services of our clinics.

Klinikum Region Hannover GmbH, represented by the management, Stadionbrücke 6, 30459 Hannover, is responsible for the processing of your data. The data protection officer of the person responsible is reachable at the same address and at datenschutz@krh.eu. You have the right to lodge a complaint with the competent supervisory authority. The competent supervisory authority for Klinikum Region Hannover is the Lower Saxony State Officer for Data Protection Barbara Thiel, Prinzenstrasse 5, 30159 Hannover.